

ISO 26000		Pages in Integrated Report 2024 and other documents
Guidance on social responsibility core subjects	Issues	
Organizational governance	Issue 1: Organizational governance	> Integrated Report - Corporate Governance, pp. 71-73 > Integrated Report - Internal Controls, pp. 75-76 > Integrated Report - Compliance, pp. 77-78
Human rights	- Issue 1: Due diligence - Issue 2: Human rights risk situations - Issue 3: Avoidance of complicity - Issue 4: Resolving grievances - Issue 5: Discrimination and vulnerable groups - Issue 6: Civil and political rights - Issue 7: Economic, social and cultural rights - Issue 8: Fundamental principles and rights at work	> Integrated Report - Contribution to the Local Community, pp. 59-60 > Integrated Report - Promotion of Personnel Policies, pp. 61-65 > Integrated Report - Occupational Health and Safety Initiatives, pp. 65-67 > Integrated Report - Respect for Human Rights, pp. 69-70 > Integrated Report - Compliance, pp. 77-78 > Website - Sustainability - Social (Supply Chain Collaboration) > Sustainability Factbook 2024 (Social Data, Governance Data)
Labour practices	- Issue 1: Employment and employment relationships - Issue 2: Conditions of work and social protection - Issue 3: Social dialogue - Issue 4: Health and safety at work - Issue 5: Human development and training in the workplace	> Integrated Report - Promotion of Personnel Policies, pp. 61-65 > Integrated Report - Occupational Health and Safety Initiatives, pp. 65-67 > Integrated Report - Respect for Human Rights, pp. 69-70 > Integrated Report - Internal Controls, pp. 75-76 > Integrated Report - Compliance, pp. 77-78 > Website - Sustainability - Social (Supply Chain Collaboration) > Sustainability Factbook 2024 (Social Data, Governance Data)
The environment	- Issue 1: Prevention of pollution - Issue 2: Sustainable resource use - Issue 3: Climate change mitigation and adaptation - Issue 4: Protection of the environment, biodiversity and restoration of natural habitats	> Integrated Report - Toho Gas Group Sustainability Policy, p. 48 > Integrated Report - Environmental Management, pp. 49-52 > Integrated Report - Global Warming Countermeasures, pp. 53-54 > Integrated Report - Resource Recycling, pp. 55-56 > Integrated Report - Biodiversity Conservation, pp. 57-58 > Integrated Report - Contribution to the Local Community, pp. 59-60 > Integrated Report - Respect for Human Rights, pp. 69-70 > Website - Sustainability - Social (Supply Chain Collaboration) > Sustainability Factbook 2024 (Environmental Data)

ISO 26000		Pages in Integrated Report 2024 and other documents
Guidance on social responsibility core subjects	Issues	
Fair operating practices	Issue 1: Anti-corruption Issue 2: Responsible political involvement Issue 3: Fair competition Issue 4: Promoting social responsibility in the value chain Issue 5: Respect for property rights	> Integrated Report - Toho Gas Group Sustainability Policy, p. 48 > Integrated Report - Environmental Management, pp. 49-52 > Integrated Report - Global Warming Countermeasures, pp. 53-54 > Integrated Report - Resource Recycling, pp. 55-56 > Integrated Report - Biodiversity Conservation, pp. 57-58 > Integrated Report - Respect for Human Rights, pp. 69-70 > Integrated Report - Corporate Governance, pp. 71-73 > Integrated Report - Internal Controls, pp. 75-76 > Integrated Report - Compliance, pp. 77-78 > Website - Sustainability - Social (Supply Chain Collaboration) > Sustainability Factbook 2024 (Governance Data)
Consumer issues	Issue 1: Fair marketing, factual and unbiased information and fair contractual practices Issue 2: Protecting consumers' health and safety Issue 3: Sustainable consumption Issue 4: Consumer service, support, and complaint and dispute resolution Issue 5: Consumer data protection and privacy Issue 6: Access to essential services Issue 7: Education and awareness	> Integrated Report - Promote carbon neutrality, pp. 19-26 > Integrated Report - Evolve as an energy operator, pp. 27-32 > Integrated Report - Create diverse value, pp. 33-35 > Integrated Report - Technology and Product Development, pp. 46-47 > Integrated Report - Contribution to the Local Community, pp. 59-60 > Integrated Report - Internal Controls, pp. 75-76 > Integrated Report - Compliance, pp. 77-78 > Sustainability Factbook 2024 (Environment Data, Social Data, Governance Data)
Community involvement and development	Issue 1: Community involvement Issue 2: Education and culture Issue 3: Employment creation and skills development Issue 4: Technology development and access Issue 5: Wealth and income creation Issue 6: Health Issue 7: Social investment	> Integrated Report - Contribution to the Local Community, pp. 59-60 > Integrated Report - Communication with Shareholders and Investors, p. 74 > Integrated Report - Promotion of Personnel Policies, pp. 61-65 > Integrated Report - Occupational Health and Safety Initiatives, pp. 65-67 > Integrated Report - Internal Controls, pp. 75-76 > Integrated Report - Compliance, pp. 77-78 > Sustainability Factbook 2024 (Environment Data, Social Data, Governance Data) > Website - External Evaluations and Content Indices (Participation in Initiatives, and Major ESG Evaluations)